



**Our Technology –
Your Success**

Service
that earns its Name

Hotline

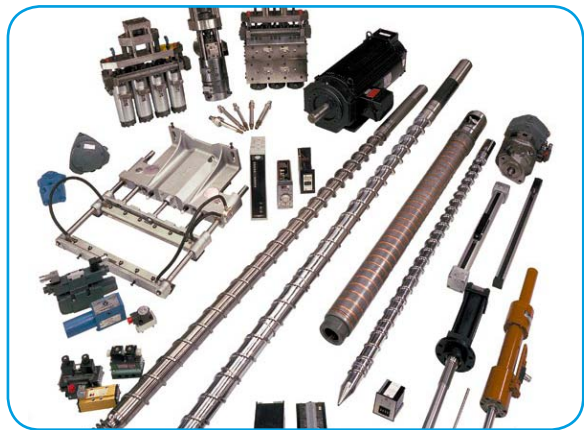
We know your machine

- Free initial phone support and fault analysis
- Fault analysis via secured VPN client
- Service hotline for spare parts
- Experienced employees who have access to the original design information for your machine



In addition to our industry leading blow moulding machines, BEKUM's professional customer service is a great strength in our Company, guaranteeing competent and smooth production workflows, as well as maximum machine availability after "start-up".

A major part of the BEKUM service is the customer hotline for free of charge initial support and fault analysis. Very experienced employees on our service team guarantee immediate support by solving your issue by phone.



Spare Parts

Good reasons for using original spare parts from BEKUM

- Reliability because they are original spare parts
- Functional safety with parts that fit 100% of the time
- Investment protection
- Spare parts guarantee

Our experienced, highly qualified, and regularly trained employees in BEKUM's plants guarantee top quality service at all times - all over the world in more than 100 countries. In addition, our logistics services assures that there is always sufficient availability of parts and accessories which can be delivered in very short periods.

Repair and Replacement

We know your machine

- Fast fault analysis and repair
- Smooth re-start of production
- Recalibration of machine control components
- Functional and production security
- Optional periodic part refurbishing program
- Fault analysis via phone and VPN client



BEKUM supports the maintenance departments of its customers by their "repair and replacement service". Repair service includes identifying and fixing of mechanical and electrical defects and malfunctions on the production machines. Our experience assures quick repairs and short downtimes, as well as fast spare parts supply.



Maintenance and Inspection

Maintenance Contracts create Security

- High operational reliability due to regular inspections and qualitative facility maintenance
- Low downtimes due to the optimal maintenance intervals
- Reduced maintenance costs due to the effective and long-term maintenance strategy
- Protection of investment due to the comprehensive and sustainable measures for conservation of value

Experienced maintenance and service teams ensure smooth execution of repair and maintenance work according to your needs to ensure machine uptime. Scheduled inspections and observing maintenance cycles create production security and protect your investment in your production facility.

Retrofit

New technology for established and proven machines

- Up to 60% less expensive compared to replacement
- Increase in machine's service life
- Increase in production by reducing downtime
- Improvement of quality by more accurate process reproducibility
- Latest drive and motion control
- Supplier guarantee on the retrofit scope
- On site at the BEKUM factory



For used BEKUM machines, only the best components are sourced, to improve productivity and profitability on an up-to-date level and continue to use best machine practices. A BEKUM retrofit of the newest control system and drive technology enhances older BEKUM machines for even more extraordinary performances and accuracy.



Training

Excellent training is the first step toward success

- Individualized training content
- Hands-on job training
- First-hand knowledge from experts
- Training at BEKUM or on site
- Available for maintenance and inspection service

Excellent training is the basis of knowledge and skill on every aspect of your blow moulding machine. With trained understanding and expertise, your staff is able to ensure optimal production conditions, servicing, and maintenance of your equipment investment

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Spare Parts Service

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Retrofit Service

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Service Fax

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Service Hotline Large-size Blow Moulders

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